

## 6th Virtual Seminar

### “Countrywide Implementation of Patient Appointment Reservation System in Lithuania”

#### Speaker

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#### Date and Time

Wednesday, November 23, 2011  
10:00 CET

#### Video Conference Facilities

The North Denmark Region, Denmark  
Flensburg University of Applied Sciences, Germany  
VUH Santariškių Klinikos, Lithuania  
Ministry of Health of the Kaliningrad Region

#### Abstract

20 project partners – the major Lithuanian Hospitals and Primary Care Centres - implemented an Electronic Patient Appointment Reservation System within a project, which was supported by the European Union Structural Funds (budget of 2.1 million EURO).

The EU support was used for developing and adding new features to the Patient Appointment Reservation System of Vilnius University Hospital and spreading it nationwide. The system is based on modern mobile and information technologies, such as SMS, Mobile Sync, web services etc.

The project improved the national health care system in Lithuania with the greatest direct impact on patient comfort and accessibility of health care services. Appointment reservation became more transparent and more effective. Patients are satisfied using all possibilities of appointment reservation: Internet, mobile or wired phone, as well as using medical staff assistance.

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*eHealth for Regions is a network of 17 partners from Denmark, Finland, Germany, Lithuania, and Sweden aiming at facilitating transnational cooperation on eHealth.*

*The eHealth for Regions Network organizes regular virtual seminars. The seminar is held in English and connects participants via video conference. The seminar addresses professionals in health care management, home care, and in the IT-sector. Participation is free of charge.*